MAC Operations

The trade name of MAC Structures LLC (Florida)
West Palm Beach, Florida · serving South Florida

Capability statement

(728) 231-8513 · hello@mac-ops.ai
mac-ops.ai · Maxwell Collins

MAC Operations designs, builds and runs custom software, AI automation and systems integration for public agencies, prime contractors and businesses. Every job has a fixed price agreed before work starts, and everything we build belongs to the client once it is paid for.

CORE COMPETENCIES

Custom software and internal tools. Systems built around how an organization really works: records, scheduling, bookings, payments, proposals, approvals, portals and dashboards.

AI automation and agents. AI that answers calls and web chat, reads long documents with every finding tied to its page, and does routine paperwork under rules the client sets, with a person approving what leaves.

Systems integration and data conversion. Existing systems connected so each record lives in one place, and records moved out of old systems into new ones, checked line by line.

Process and operations consulting. How an office really runs, written down from its own records: who owns each duty, where work slips, and a written plan of what to build and what to buy instead.

Rescue of stalled and inherited software. Software nobody left can explain, taken over: what it does, what could hurt the organization, and a plain plan to something it can trust.

Operation, maintenance and support. Daily checks, fixes, updates and backups for the systems we build or take over, with a written report every month.

PAST PERFORMANCE (PRIVATE SECTOR)

Event venue. Bookings, contracts, payments and deposits run on one system; customers book, sign and pay online at any hour.

Property software company. A suite of products rebuilt as one, on a single shared record of each property that keeps its full history.

Construction contractor. Bid documents read for the estimator, every cost clause flagged and every finding tied to the page it came from.

Service business. An AI receptionist answers every call and chat, books on the spot and passes staff only the calls that need them.

Long-established service company. Every role and recurring duty written down from the company's own records and kept current with nobody tending it.

Company on inherited software. Software nobody could explain taken over, its risks reported privately to the owner and the way forward laid out.

DIFFERENTIATORS

- Fixed prices, agreed in writing before work starts.
- Local to South Florida, on site across Palm Beach, Broward and Miami-Dade.
- Each stage shown working before it is paid for.
- The client owns the software, records and rights once paid.
- Confidentiality and data protection agreements signed as required.
- AI works under the client's rules; a person approves what leaves.

NAICS CODES

541511	Custom computer programming services
541512	Computer systems design services
541519	Other computer related services
541611	Administrative and general management consulting services
541618	Other management consulting services

NIGP COMMODITY CODES

920-40-70	Software design, development and integration
920-40	Computer programming services
920-45	Software maintenance and support
920-64	System implementation and engineering
920-03	Application service provider
920-05	Application, infrastructure, hosting and cloud services
920-24	Data conversion
920-39	Data processing system services
918-29	Computer software consulting
918-71	Information technology consulting
918-28-10	Consulting, computer systems and networking

REGISTRATIONS

Palm Beach County
Registered vendor, VS0000043119

Broward County
BPRO registered vendor

PAYMENT

ACH and card accepted

Net 30 for government agencies